

Unified Communications (UC) Connect

from NTT Communications



High performance unified communications to change the way you work

With NTT Communications Unified Communications (UC) Connect, your business can reduce total cost of ownership, simplify operations and enhance employee productivity.

Empowering your digital workplace

Leading in the digital world is a delicate balancing act creating a new set of challenges: connecting globally dispersed employees, empowering collaboration and adapting complex IT environments to fast-changing business needs. And with communication workloads increasingly moving to the cloud, the need for reliable bandwidth is growing fast.

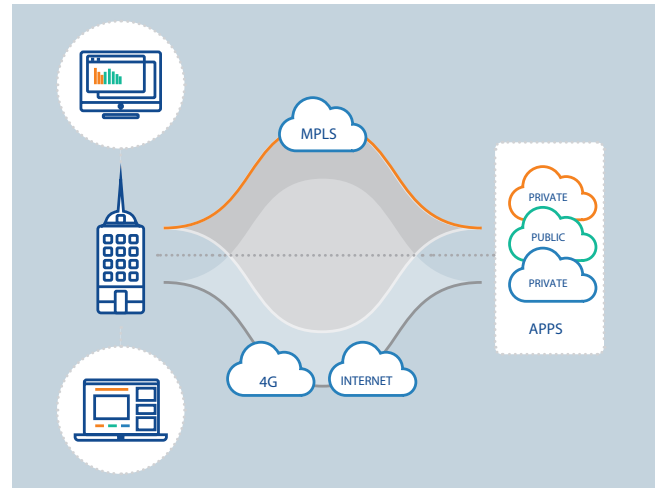
NTT Communications can help you break through these challenges and embrace new ways of working with UC-Connect. Our global platform with SD-WAN at the core, enables you to seamlessly connect your customers, offices and employees – from anywhere, on any device. Through an efficient one-vendor approach you can streamline your networking, reduce costs and deliver a better collaborative experience. Our implementation is frictionless, creating an overlay on your existing enterprise network without the need to rip and replace your connections.

Globally unified and intelligent communications

UC-Connect is a cloud-based unified communications service package designed to facilitate effective collaboration between employees in multiple locations. Voice calls, presence management, voice mail, instant messaging, video conferences, and many other communications features are integrated in one platform to speed up information sharing and decision making.

Are you looking to improve your internet performance?

Our SD-WAN solution offers a flexible and cost-efficient approach for managing and prioritizing data traffic as your demands change. Software defined networking abstracts the control and configuration functions hardwired into network routers and switches, and redefines these functions in software. By combining multiple connections into a single, scalable virtual connection you can enhance your network quality and gain greater control of your bandwidth costs.



NTT Communications UC-Connect advantages

UC-Connect combines SD-WAN with cloud-enabled unified communications, giving you the best of both worlds to empower digital collaboration.

Global availability

- Enterprise grade network and collaboration suite available globally via our Tier-1 Global IP Network.
- Natively interconnected services: move to the cloud with over 140 data centers worldwide and connectivity to multiple cloud environments.
- Global SLA availability.

Instantly scalable

- On-demand cloud based features delivered in minutes.
- Multiple workplace applications that scale as needed with advanced security features.

Fully managed

- Control costs by scaling up and down and pay only for the services you use.
- One-stop ICT partner throughout the solution life-cycle: contract, delivery, billing and support.

Frictionless installation

- Dedicated team of consultants to address all aspects of your technology stack.
- No costly and time consuming ripping and replacing of your existing connections.

Seamless collaboration over secure and high-quality global networks

Improve business performance with smarter use of bandwidth and better control of your costs.

Features at a glance

UC-Connect offers a bespoke suite of enterprise communication solutions, which can be tailored to suit your cloud and networking environments. NTT Communications cloud-based delivery model enables you to enhance collaboration by deploying enterprise voice, video conferencing, virtual teams and contact centre capabilities - all from a single console. With Microsoft Teams and our global calling plans your employees can stay connected and engaged with the business opportunities that matter most.

Select functions

Voice and Web Conferencing:

Drive customer engagement with web conferencing supporting up to 20,000 participants in one single conference.

Enterprise Telephony:

Whether you're a multinational or regional player with global ambitions, we offer enterprise telephony services that scale as your business grows:

- Global dial plans
- Cloud PBX features
- Unified user interface
- Calling plans to unplug your ISDN connections
- Global call collection
- Call recording
- SIP Trunking
- Enterprise contact center

Transformation services

Our dedicated consultants are by your side to manage the deployment, design and maintenance of your UC-Connect solution. We leverage our global Centers of Excellence and add value by addressing your strategy, architecture, implementation and integration requirements. And with your bottom line in central focus, we offer change management and user adoption programmes to provide lasting positive results.

SD-WAN

NTT Communications SD-WAN service offers a new approach for deploying enterprise-grade Wide Area Networks (WANs):

- Route around congestions and prioritize traffic by application.
- Manage networks centrally to improve efficiency and cost.

- Improve application performance and response times with application acceleration.
- Enhance quality of service with real-time streaming network analytics.

How the service works

With UC-Connect, the same tools can be used in every office in a global digital hub. The service changes the way you work, with rich collaboration features and prioritized data traffic to ensure real-time communication receives the shortest path possible. With a fully-managed network you can specify your QoS using active/active routing, global call collection and intelligent path conditioning.

UC-Connect will help when:

You are managing several communication providers across your branch office locations giving you inconsistent quality. With UC-Connect you can improve the end-user experience of critical applications by routing low-latency traffic along faster links.

You need to reduce growing MPLS costs despite substandard broadband availability. SD-WAN allows you to aggregate all your connections and improve quality of service.

You need a simpler digital workplace. With a central digital hub you can access your chat logs, documents and meetings in one single place.

Why NTT Communications UC-Connect?

Global Availability

UC-Connect can streamline your communications with a single provider plan and enterprise-grade connectivity to optimize the performance of your workplace applications. We offer a global delivery scheme and single line of support to accelerate the roll-out of your collaboration platform.

In-House Expertise

NTT Communications provide end-to-end transformation services that accelerate platform consolidation by addressing your architecture, design, deployment and management on a global scale.

Cost-effectiveness

UC-Connect gives you greater control of your networking costs by scaling up and down as your business requirements change.

Contact Us: info@ntt.eu



www.eu.ntt.com

NTT Communications offices in Europe and the Middle East

NTT Europe Ltd. (Headquarters)

1 King William Street
London EC4N 7AR
United Kingdom

Benelux

+31 23 569 8340

France

+33 1 73 02 02 03

Germany

+49 69 1338 68 000

Spain

+34 902 250 280

Sweden

+46 8 27 81 04

United Arab Emirates

+971 4 426 4866

United Kingdom

+44 20 7977 1000

Connect with us:



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